

Register your Prepaid Sim card in 4 easy steps

Step 1: Insert the SIM card into your phone and scan this QR code or visit : <https://bit.ly/3Ag3wgl> on your smartphone.



Step 2: Verify your SIM Card

(Read SIM card ICCID automatically; or Get one-time passcode)

Step 3: Capture your original ID

Acceptable ID

Individual User: HKID/Macao SAR Resident Identity Card/Exit-Entry Permit for Travelling to and from Hong Kong and Macau/Passport

Company User Business/Branch Registration Certificate and the ID of its responsible person

-Users under 16 years old are required to register his/her ID and the ID of an adult.

Step 4: Check and submit your registration information, registration Completed!

Activation Methods Upon Registration

1. Activate your SIM Card NOW

Upon successful activation, an activation SMS with mobile Number, stored value and expiry date will be sent.

2. Activate your SIM Card Later

An SMS will be sent when the SIM card is inserted. Please follow the instruction to activate your SIM card.

-After activation procedure has been completed, system will inform you the follow information via SMS.

- ▶ your mobile number
- ▶ remaining balance and the expiry date of your Prepaid SIM Card.

-If you are unable to activate mobile service after using the above methods, please restart your smartphone and make sure the mobile data APN is “cmhk”, while the proxy address and port number are blank.