

## 使用說明書

### 4G/3G一卡兩號儲值卡

使用/申請任何服務前，請詳閱本說明書內的使用指南及瀏覽中國移動香港網頁內有關條款細則、服務收費及詳情。

24小時客戶服務熱線  
於香港 2945 8888  
於中國內地 4001204000  
(需收取至中國內地的通話費)  
網頁: hk.chinamobile.com/prepaid

立即下載MyLink App  
輕鬆管理儲值卡賬戶  
(賬戶查詢、增值及其他服務)



#### 如何啟用儲值卡

請於儲值卡所示啟用期限之前，於香港啟用此卡。啟用方法：  
1. 將儲值卡插入已開啟數據功能的智能手機，或 2. 將儲值卡插入手機後免費撥打\*#130#◎啟用後將收到系統發出的短訊，內容包含此卡的流動電話號碼、儲值額及有效期等資訊。若未能透過上述方法成功啟用，請重新啟動手機，並確保流動數據的接入點(APN)名稱設定為"CMHK"，以及代理服務器位置及埠號碼設定為空白。

#### 賬戶、服務及收費詳情查詢

賬戶查詢：1. 登入MyLink App，或 2. 撥打\*#130#◎(免費)，或 3. 撥打193193◎(免費)  
查詢服務及收費詳情：1. 瀏覽中國移動香港網頁，或 2. 瀏覽MyLink App，或 3. 撥打\*140#◎(免費)。

#### 報失及補領儲值卡

如遺失儲值卡，請根據以下步驟進行報失及補領 (如儲值卡損壞或不能正常運作，請直接參考第2步)：1. 盡快致電客戶服務熱線2945 8888報失。2. 於儲值卡有效期內攜同卡主證明書(即SIM卡外框)到中國移動香港門市或客戶中心辦理補領手續，以保留此卡的電話號碼及索回報失後剩餘金額(報失前被盜用金額恕不負責)。3. 補領新卡費用：\$10手續費，或即時增值不少於\$100的增值額。

#### 儲值卡私人密碼 (PIN Code)

預設為"8888"，連續3次輸入錯誤密碼將導致儲值卡永久被鎖而無法再使用，客戶需自行承擔因上述情況所引致的損失。如需協助，請致電客戶服務熱線2945 8888。

增值方法(請先啟用儲值卡)	全球通用 (除特別指明外)
 MyLink App 手機程式  中國移動香港 網站增值 Visa/MasterCard/JCB/銀聯信用卡或儲值卡/ 支付寶(中國內地)/八達通網上付款服務	✓
繳費靈(商戶編號: 9782)/八達通手機程式/AlipayHK手機程式/ WeChat Pay香港錢包/支付寶手機程式 - 服務窗	✓
增值券/電子增值券(可於CMHK門市/網上商店、 7-ELEVEN、OK便利店、VanGO購買)	✓ 需預先於香港購買
CMHK門市八達通自助繳費服務/登記自動增值 (信用卡/月費計劃賬戶)	自助繳費只適用於 指定門市

增值額(每次) <sup>1,2</sup>	增值後獲贈 額外儲值額 <sup>3</sup>	增值後儲值卡 自動延長有效期 <sup>4</sup>
\$10或以上，但少於\$50	-	30日/63日* *只限以中國移動香港月費計劃賬戶增值
\$50或以上，但少於\$200	10%	180日
\$200或以上，但少於\$300	20%再送\$10	365日
\$300或以上	30%再送\$10	

註：1. 經繳費靈增值，最低增值額\$30。2. 如以「\$180電子增值券」增值，則可獲額外\$30儲值額(上表額外儲值額不適用)。3. 優惠期有限(至另行通知)，詳情請參閱中國移動香港網頁。4. 由增值日起計。如原有效期較長，則以原有效期為準。

#### 數據服務 (收費及其他詳情請參閱中國移動香港網頁或MyLink App)

	服務狀態	取消	重新啟動
香港本地數據 <sup>1</sup>	預設開啟，需訂購數據組合	*106*02#◎	*106*01#◎
中國內地數據漫遊 <sup>1,2</sup>	預設開啟，收費按用量計算		

	數據用量 <sup>9</sup>	有效期 <sup>1,3,8</sup>	訂購方法	到期日 取消	即時取消
中國內地及 香港數據 共用 組合	200MB	30日 <sup>4</sup>	*103*200*04#◎	*103*02#◎	
	2GB		*103*200*05#◎		
	4GB		*103*200*06#◎		
香港 本地數據 組合 <sup>5</sup>	1GB (4G全速) + 無限數據 (最高為384kbps)	1日 <sup>10</sup>	*103*100*35#◎	-	*103*11#◎
	2GB (4G全速) + 無限數據 (最高為384kbps)	3日 <sup>7</sup>	*103*100*13#◎		
	3GB (4G全速) + 無限數據 (最高為384kbps)	5日 <sup>7</sup>	*103*100*07#◎		
	3GB (最高為 7.2Mbps) + 無限數 據 (最高為384Kbps)	30日 <sup>4</sup>	*103*100*16#◎		
	3GB (4G全速) + 無限數據 (最高為384Kbps)		*103*100*17#◎		
	18GB (4G全速) (包括1,200分鐘香港 本地通話+300分鐘 致電中國內地)	365日	*103*100*14#◎		
無限數據 (最高為384kbps)	10日 <sup>4</sup>	*103*100*09#◎	*103*02#◎		
澳門數據 組合	1GB	3日	*103*400*01#◎	不適用	

註：1. 每日以香港時間00:00至23:59計算。2. 中國內地數據用量每日累計達1GB後，速度將調至不高於128Kbps。3. 如於首日(儲值卡啟用起至香港時間當天23:59)訂購任何數據組合，預設開啟的免費首日「香港本地數據服務」(如有)將不適用。4. 由訂購後翌日起計，有效期完結後自動扣費續期。如餘額不足，服務會自動終止而不作另行通知。5. 「香港本地數據組合」及「中國內地及香港共用數據組合」不可同時申請。如正使用「香港本地數據組合」，需先取消原有之「香港本地數據組合」，待其有效期過後，方可訂購「中國內地及香港數據共用組合」。6. 數據用量達上限後，其後收費會按預設開啟的中國內地/其他所在地區漫遊數據用量計算，亦可再訂購所需數據組合。7. 4G全速數據用量上限後，將繼續以最高384kbps之速度提供數據服務；如需使用4G全速數據服務，需先取消組合，並重新訂購數據組合。8. 數據組合有效期完結/數據組合因任何原因被取消後，其後中國內地/漫遊數據收費會按預設開啟的中國內地/其他所在地區漫遊數據用量計算，亦可重新訂購所需數據組合；如需使用香港本地數據數據服務，需重新訂購所需數據組合。9. 未用完之數據量並不能累積至下一服務週期。10. 組合有效期由申請起計算至當日23:59。

#### IDD國際長途電話 (收費及其他詳情請參閱中國移動香港網頁或MyLink App)

使用方法：撥打"001"或 "+" + 國家代號 + 地區代號 + 電話號碼◎

註：1. 收費由通話被接聽起計，包括由任何自動接聽系統或人為接聽。在某些情況下，由於第三方網絡供應商的特別接聽設計，即使通話未被接聽，仍可能會計算收費。不適用於接聽由接線生轉接之IDD國際長途電話。

#### 漫遊服務<sup>1,2,3,4</sup> (收費及其他詳情請參閱中國移動香港網頁或MyLink App)：

服務狀態	取消	重新啟動 (只適用於香港操作)	設定留言信箱或收聽留言
預設開啟	*109*02#◎	*109*01#◎	*130*218#◎

- 直撥漫遊通話：於以下國家/地區的指定網絡供應商方可使用，使用方法如下：

漫遊國家/地區	網絡供應商	致電回港	致電當地	致電其他國家/地區
中國內地	中國移動	撥打 "+852" + "香港電話 號碼"	撥打 "地區代號 (如適用)" + "當地電話 號碼"	撥打 "+" + "國家代號" + "地區代號" + "電話號碼"
澳門	CTM			
台灣	Far EasTone			
馬來西亞	Digi			

- 其他漫遊通話：於任何漫遊覆蓋範圍，透過以下方法撥打。當 "Request Accepted" 顯示在手機上，系統會回電給手機，待接聽電話後，系統便會自動連接至所撥電話號碼。

接聽方電話上會否顯示 此卡香港電話號碼	不會	會
致電回港	撥打*130*香港電話號碼#◎ (不需按香港區號"852")	撥打*115*香港電話號碼#◎ (不需按香港區號"852")
致電當地/其他國家/地區	撥打*130*001 + 國家代號 + 地區代號 + 電話號碼#◎	撥打*115*001 + 國家代號 + 地區代號 + 電話號碼#◎

#### - 其他漫遊服務(數據、短訊等)：詳情請參閱中國移動香港網頁或MyLink App。

註：1. 離港前，請確保此卡有足夠儲值額，或預先購買增值券於海外增值。2. 漫遊時若手機未能自動選定網絡，請參考手機的用戶手冊自行設定網絡供應商。如設定後仍不能漫遊服務，請關機重開，重新撥號。如致電多次仍未成功，可嘗試設定至另一網絡供應商。3. 收費由通話被接聽起計，包括由任何自動接聽系統或人為接聽。在某些情況下，由於第三方網絡供應商的特別通話接聽設計，即使通話未被接聽，仍可能會計算收費。不適用於接聽由接線生轉接之漫遊電話。4. 接聽方電話最終顯示視乎網絡供應商及接聽者網絡商的支援情況而定。

#### 其他服務 (收費及其他詳情請參閱中國移動香港網頁或MyLink App)

服務	使用方法
多媒體訊息	於手機內選擇照片、影像或聲音片段，根據手機設定輸入接收人手機號碼，透過短訊發送
免費未接來電提示 (短訊形式)	申請：*131#◎ 取消：##131#◎ 查詢服務狀態：*131#◎
免費來電待接、 來電暫待及電話會議	申請：*43#◎ 取消：*43#◎ 查詢服務狀態：*43#◎
來電轉駁 <sup>1</sup>	申請：*133#◎/取消：##133#◎ 成功申請後轉駁/取消本地號碼的方法： i. 將此卡來電轉駁至本地電話號碼 - 所有來電：*21*本地電話號碼#◎；取消：##21#◎ - 未能接通來電：*62*本地電話號碼#◎；取消：##62#◎ - 通話中來電：*67*本地電話號碼#◎；取消：##67#◎ - 無人接聽來電：*61*本地電話號碼#◎；取消：##61#◎ ii. 將此卡來電轉駁至海外電話號碼 - 所有來電轉駁(另加國際飛線收費)：*21*001+ 國家號碼+地區號碼+當地電話號碼#◎；取消：##21#◎
留言信箱 <sup>1</sup>	申請：*132#◎ 取消：##132#◎ 設定/更改密碼：*102*6位數字密碼#◎ 成功申請後，致電218，設定信箱 收聽留言：致電218，設定沒有插入此卡的電話致電 92089218
傳真信箱：可透過此 卡電話號碼接收傳真 文件 <sup>1</sup>	申請：*132#◎ 取消：##132#◎ 接收傳真：成功申請後，先取消所有來電轉駁服務，並關 掉手機 打印傳真：以附有聽筒的傳真機致電92089218按指示操作
接駁鈴聲：致電此卡 者可聽到所選擇的接 駁鈴聲 <sup>1</sup>	申請：#333◎ 下載接駁鈴聲：*111*接駁鈴聲編號#◎
香港接駁鈴聲：於海 外使用此卡時，致電 此卡者仍可聽到香港 接駁鈴聲 <sup>2</sup>	申請：*108#◎ 取消：##108#◎

註：1. 收費每30日計算，有效期完結後自動續期並扣費。

2. [4G/3G一卡兩號儲值卡] 客戶可免費使用。

#### 條款及條約

1. 中國移動香港有限公司(簡稱"中國移動香港")的「中國移動香港儲值卡」並不適用於致電一般「900」字頭的資訊靈服務號碼。2. 各項服務均受制於有關條款，詳細條款則刊載於個別服務單張或中國移動香港有關網頁。3. 使用本儲值卡於海外撥號的方法有別於一般漫遊服務，詳情請參閱使用說明書或瀏覽中國移動香港網頁內「漫遊服務使用方法」。4. 本儲值卡一經出售，恕不換或退還。5. 本儲值卡必須於註明的有效日期內登記使用。6. 中國移動香港之行政或服務費(如適用)將從本儲值卡之儲值額中扣除。7. 剩餘儲值額若已被扣清或不足以扣除行政或服務費，本儲值卡服務會被暫停；為儲值卡增值後，本儲值卡服務將自動恢復。8. 本儲值卡因過期而無效，因任何原因被暫停服務超過30天或因任何原因終止或被終止服務，未用之儲值額將不予退還或轉讓。9. [4G/3G一卡兩號儲值卡] 有效期為90日。由啟用日起開始計算，但不須於註明的有效日期內登記使用。而自攜號碼轉用本儲值卡客戶之儲值額有效期則由成功攜號轉用本儲值卡當日起開始計算。10. 中國移動香港不會負責本儲值卡之任何損壞，亦不會給予或提供維修服務。11. 本儲值卡之流動電話號碼為隨機分配，客戶不能選擇、退回或要求更改獲分配之流動電話號碼。若本儲值卡因過期而無效，因任何原因被暫停服務超過30天或因任何原因終止或被終止服務，客戶將不能保留或繼續使用所分配之流動電話號碼。12. 所有通話時間均以中國移動香港之網絡記錄計算。如有任何爭議，概以其記錄為準。所有收費乃根據中國移動香港不時公布的收費價目所計算。13. 為了阻止客戶任何不當或不正常使用中國移動香港的網站或資源、欺騙性或欺詐性的行為，中國移動香港有絕對之酌情權臨時或暫時提供任何或所有服務予客戶而無需任何通知，直至中國移動香港認為客戶已停止不當行為為止。14. 中國移動香港有權隨時更改有關使用本儲值卡的條款及條約，包括通話時間、短訊服務或通話時間收費而無需給予客戶事先通知或取得客戶事先的同意。15. 以上資料及收費如有任何修改，恕不另行通知。16. 有關的更改或修改會於中國移動香港網頁內公布。

**User Guide**

4G/3G 1-Card-2-Number Prepaid SIM Card

Before using/applying for any services, please read carefully the instructions inside this User Guide and visit CMHK website for the service terms, charges and details.

 24 Hour Customer Care Hotline  
 In HK 2945 8888  
 In Mainland China 400 120 4000  
 (Call charges to Mainland China will be applied)  
 Website: [hk.chinamobile.com/prepaid](http://hk.chinamobile.com/prepaid)

 Download MyLink App and  
 manage Prepaid SIM Card  
 account conveniently  
 (enquiry, refill and other services)

**How to activate SIM Card**

Please activate the SIM in Hong Kong by the last activation date shown on the SIM. Activation methods:

1. Insert the SIM into a smartphone with mobile data service turned on; or
2. Insert the SIM into a smartphone and dial \*#130# (free)

Upon successful activation, activation SMS with the mobile number, stored value and expiry date of the SIM will be sent to your smartphone. If activation fails after using the above methods, please restart your smartphone and ensure the mobile data APN is "CMHK", while the proxy address and port number are blank.

**Account, Service Information and Tariff Enquiry**

Account enquiry: 1. Login to MyLink App, or 2. Dial \*#130# (free), or 3. Dial 193193 (free)

Service information and tariff enquiry: 1. Browse CMHK website, or 2. Browse MyLink App, or



3. Dial \*140# (free).

**Loss & Replacement**

In case the Prepaid SIM Card is lost, please follow the procedure below for loss reporting &amp; replacement (if the Card is damaged or does not function normally, please refer to step 2 directly): 1. Call the customer service hotline 2945 8888 to report loss as soon as possible. 2. In order to get a new Prepaid SIM card with the same mobile number and the remaining balance at the time the loss is reported, bring the SIM cardholder to visit CMHK Shops or Customer Centre for card replacement within the SIM validity period. The lost value incurred before the loss is reported will not be refunded under any circumstances. 3. Card replacement fee: \$10, or it can be replaced by an instant refill of at least \$100 to the card.

**PIN Code**

Default PIN code of Prepaid SIM Card is "8888". 3 consecutive failed attempts to enter PIN code will lock the Card permanently. CMHK will not be liable for any damages or losses caused. For assistance, please call 2945 8888.

Refill Methods (Please activate SIM Card first)	Applicable globally (unless otherwise specified)
 MyLink App  CMHK Website refill Visa/MasterCard/JCB/UnionPay Credit Cards or UnionPay Debit Cards, Alipay (Mainland China) or Octopus Online Payment Service	✓
PPS(Merchant Code: 9782)/Octopus App/AlipayHK App/WeChat Pay HK Wallet/Alipay App-Service Counter	✓
Refill Voucher/Electronic Refill Voucher (Available at CMHK shops/e-Shop, 7-ELEVEN, Circle K, VanGO)	✓ Purchase in Hong Kong in advance required
Octopus Self-service Payment at CMHK shops/Register for Automatic Refill (by credit cards/via CMHK service plan account)	Octopus Self-service applicable to designated shops only

Refill Amount (per transaction) <sup>1,2</sup>	Extra Stored Value granted upon refill <sup>3</sup>	Validity Period automatically extended upon refill <sup>4</sup>
\$10 or above, but less than \$50	-	30 days/63 days* * For refill via CMHK's monthly plan account
\$50 or above, but less than \$200	10%	180 days
\$200 or above, but less than \$300	20% plus \$10	365 days
\$300 or above	30% plus \$10	

Remarks: 1. The lowest refill amount via PPS is \$30. 2. Extra \$30 Stored Value will be granted upon refill via "\$180 Electronic Refill Voucher" (extra stored value in above table not applicable). 3. Limited promotion period (upon further notice). Please refer to CMHK website for details. 4. Starting from the date of refill. If the original validity period is longer, the original will prevail.

**Data Service** (please refer to CMHK website or MyLink App for charges and other details)

	Service Status	Cancellation	Re-activation
Hong Kong Local Data <sup>1</sup>	Default on. Data package subscription required.	*106*02# (free)	*106*01# (free)
Mainland China Roaming Data <sup>1,2</sup>	Default on, charged on pay-as-you-go basis		

	Maximum Data Volume <sup>9</sup>	Validity <sup>1,3,8</sup>	Subscription	Cancel upon expiry	Instant Cancellation
Mainland China & Hong Kong Data Package <sup>5</sup>	200MB	30 Days <sup>4</sup>	*103*200*04#	*103*02#	
	2GB		*103*200*05# (free)		
	4GB		*103*200*06# (free)		
Hong Kong Local Data Package <sup>5</sup>	1GB (4G Full Speed) + Unlimited Data (Max. 384Kbps)	1 Day <sup>10</sup>	*103*100*35# (free)	-	*103*11#
	2GB (4G Full Speed) + Unlimited Data (Max. 384Kbps)	3 Days <sup>7</sup>	*103*100*13# (free)		
	3GB (4G Full Speed) + Unlimited Data (Max. 384Kbps)	5 Days <sup>7</sup>	*103*100*07# (free)		
	3GB (Max. 7.2Mbps) + Unlimited Data (Max. 384Kbps)	30 Days <sup>4</sup>	*103*100*16# (free)		
	3GB (4G Full Speed) + Unlimited Data (Max. 384Kbps)		*103*100*17# (free)		
	18GB (4G Full Speed) (Include 1,200 mins Hong Kong local airtime + 300 mins call to Mainland China)	365 Days	*103*100*14# (free)		
Unlimited Data (Max. 384Kbps)	10 Days <sup>4</sup>	*103*100*09# (free)	*103*02#		
Macau Data Package	1GB	3 Days	*103*400*01# (free)		N/A

Remarks: 1. A day means the Hong Kong time between 00:00 and 23:59. 2. If Mainland China data consumed daily reaches 1GB, data speed will be capped at 128Kbps or less. 3. The default-on free first-day Hong Kong Local Data if any will not be applicable if any data package is subscribed on the first day (i.e. from SIM activation until Hong Kong Time 23:59 on the same day). 4. Calculated from the next day upon subscription, and the service will be auto-renewed with fee deducted automatically upon the validity expires. The service will be terminated without prior notice if the stored value is insufficient. 5. "Hong Kong Local Data Package" and "Mainland China &amp; Hong Kong Data Package" cannot co-exist. If "Hong Kong Local Data Package" is valid, to subscribe to "Mainland China &amp; HK Data Package", "Hong Kong Local Data Package" must be un-subscribed and it is needed to wait until its validity expires first. 6. Upon maximum data volume, thereafter data usage will be based on the default-on Mainland China Roaming Data/roaming data at other roaming areas, and will be charged on pay-as-you-go basis, or you may subscribe to applicable data package. 7. Upon full speed maximum volume of 4G full speed data, data service will be provided at maximum 384Kbps. To use 4G full speed data service, please un-subscribe to the existing package and subscribe to a new data package. 8. Upon termination of any data package due to whatever reasons, thereafter Mainland China Roaming data usage / roaming data usage at other areas will be charged on default-on pay-as-you-go basis. You may also subscribe to a data package. Shall Hong Kong local data is required, please re-subscribe to a Hong Kong Local Data Package. 9. Unused data volume cannot be carried forward to the following cycle. 10. Data package is valid from subscription till 23:59 of the subscription day.

**IDD Call** (please refer to CMHK website or MyLink App for charges and other details)

How to use: Dial "001" or "+" + Country Code + Area Code + Telephone Number (free)

Remarks: 1. Charges apply once the call is answered (including answering by any automatic answering system or human); in some circumstances, charges may still apply even if the call is not answered due to special call routing design of third party service providers. Not applicable to any international operator assisted calls.

**Roaming Service<sup>1,2,3,4</sup>** (please refer to CMHK website or MyLink App for charges and other details)

Service Status	De-activation	Re-activation (can be operated in Hong Kong only)	Set Message Box / Listen to Messages
Default-on	*109*02# (free)	*109*01# (free)	*130*218# (free)

**- Direct Dial Roaming:** Applicable to calls made in below operators and areas with instructions:

Roaming Area	Operator	Call to Hong Kong	Call to Local Areas	Call to Other Areas
Mainland China	China Mobile	Dial "+852"	Dial "area code (if applicable)" + "local phone number"	Dial "+" + "country code" + "area code" + "phone number"
Macau	CTM	"Hong Kong phone number"		
Taiwan	Far EastTone			
Malaysia	Digi			

**- Other Roaming:** In any roaming coverage areas, make calls per below instructions.

When "Request Accepted" is shown on the mobile phone, you will receive a call from the system. Upon taking the call, you will be connected to the phone number you have dialed.

Will Prepaid SIM number be shown on receiver's mobile phone?	No	Yes
Call to Hong Kong	Dial *130* Hong Kong mobile no.# (area code "852" not required)	Dial *115* Hong Kong mobile no.# (area code "852" not required)
Call to Local/Other Areas	Dial *130*001 + "country code" + "area code" + "mobile no." # (free)	Dial *115*001 + "country code" + "area code" + "mobile no." # (free)

**- Other Roaming Services (data, SMS, etc.):** please refer to CMHK website or MyLink App for details.

Remarks: 1. Please refill your SIM with sufficient amount or purchase refill vouchers before leaving Hong Kong. 2. If network cannot be detected automatically during roaming, please refer to the user manual of your mobile phone to select the network operator manually. If you still cannot make a call after manual selection, please switch off your mobile phone then switch it on, and make the call once again. In case of repeated failure even after several trials, please attempt to select another network operator and re-try. 3. Charges apply once the call is answered (including answering by any automatic answering system or human). In some circumstances, charges may still apply even if the call is not answered due to special call routing design of third party service providers. Not applicable to any international operator assisted roaming calls. 4. Whether the Prepaid SIM number will be shown or not depends on operators of both the caller &amp; receiver.

**Other Service** (please refer to CMHK website or MyLink App for charges and other details)

Service	Instruction
Multimedia Messaging Service (MMS)	Select photos, videos & voice prompts in handset, follow handset's instructions to enter receiver's mobile number and send
Missed Call Alert (free, via SMS)	Subscribe: **131# (free) Un-subscribe: ##131# (free) Check service status: #131# (free)
Call Waiting, Call Holding & Conference Call Service (free)	Subscribe: *43# (free) Un-subscribe: #43# (free) Check service status: *43# (free)
Call Forward <sup>1</sup>	Subscribe: *133# (free); Un-subscribe: ##133# (free) Upon successful subscription, ways to set call forward: 1. Set call forward to local phone number: - All incoming call: **21* local mobile no.# (free); Cancel: ##21# (free) - Aborted call: **62* local mobile no.# (free); Cancel: ##62# (free) - Incoming call when busy: **67* local mobile no.# (free); Cancel: ##67# (free) - Unanswered call: **61* local mobile no.# (free); Cancel: ##61# (free) 2. Set call forward to overseas phone number: - All incoming call: **21*001+country code + area code + local mobile no. # (free); Cancel: ##21# (free)
Voice Mailbox <sup>1</sup>	Subscribe: *132# (free) Un-subscribe: ##132# (free) Set/change password: *102*6 digit password# (free) Upon successful subscription, call 218 to set the mailbox Listen to voice mail: call 218, or call 92089218 using a phone without this SIM inserted
Fax Mailbox: receive fax via the mobile number of this SIM <sup>1</sup>	Subscribe: *132# (free) Un-subscribe: ##132# (free) Receive fax: upon successful subscription, please cancel all call forward setting and switch off the mobile phone Print fax: Call 92089218 using fax machine with handset & follow its instructions
Connecting Tone: incoming caller can hear the connecting tone selected <sup>1</sup>	Subscribe: #333 (free) Download connecting tone: *111*connecting tone short code# (free)
Hong Kong Ringback Tone: incoming caller can hear the Hong Kong ringing tone <sup>2</sup>	Subscribe: *108# (free) Un-subscribe: ##108# (free)

Remarks: 1. Charges calculated every 30 days, and the service will be auto-renewed with fee deducted automatically upon the cycle expires. 2. CMHK 4G/3G 1-Card-2-Number Prepaid SIM Card customers can enjoy this service for free.

**Terms & Conditions**

1. "CMHK Prepaid SIM Card" of CMHK cannot be used to make calls to Infoline with call number "900" as prefix. 2. The use of the individual service shall be subject to such terms and conditions as stated on the relevant service leaflet or on CMHK relevant web page. 3. The dialing method for the roaming service of this Prepaid SIM Card is different from that of the general roaming service. Please refer to the User Guide or our CMHK Website of "Roaming Dialing Methods" for details. 4. This Prepaid SIM Card is non-refundable and non-transferable. 5. This Prepaid SIM Card must be activated on or before the expiry date as stipulated thereon. 6. CMHK's administrative fee or service fee (if any) shall be deducted from this Prepaid SIM Card. 7. When all stored value has been used up or the remaining stored value shall be inadequate for the deduction of administrative fee or service fee, the service of this Prepaid SIM Card will be suspended. However, service will be resumed after refill. 8. Where this Prepaid SIM Card has expired, or where service has been suspended for more than 30 days due to whatever reason, or where service has been terminated by any party due to whatever reasons, the remaining stored value (if any) shall be non-refundable and non-transferable. 9. "CMHK 4G/3G 1-Card-2-Number Prepaid SIM Card" shall be valid for 90 days starting from the activation date, subject to the condition that activation of the Card should be done within the stipulated validity period. For port-in customers switching with their own mobile number, the stored value validity period starts from the day the mobile number is successfully ported in. 10. CMHK will not be liable for any damages, however arising, of this Prepaid SIM Card or responsibly for repairing and making good therefor. 11. The mobile number of this Prepaid SIM Card is assigned randomly and Customer cannot return, choose or request to change to other mobile numbers. Customer will not be able to keep the allocated mobile number once this Prepaid SIM Card has expired, or where its service has been suspended for more than 30 days due to whatever reason or where its service has been terminated by any party due to whatever reasons. 12. Calculation of call airtime is based on the network report of CMHK. In case of dispute, the statement of CMHK is conclusive and binding. All calculations are subject to such prevailing rates or tariff as impose by CMHK from time to time. 13. CMHK is entitled at their full discretion to temporarily suspend any or all of the Services without notice to the Customer for the purpose of preventing any improper or abnormal use of CMHK's network or resources, fraudulent or deceptive acts until CMHK is satisfied that the Customer has ceased such acts or the relevant investigation has been completed. CMHK may assess abnormal usage based on comparisons to the usage patterns and levels of CMHK's other customers, and/or based on whether such usage level is considered to have affected our other customers' ability to optimally use the same network or service. 14. CMHK reserves its absolute right to change the terms and conditions relating to the use of this Prepaid SIM Card including but not limited to the airtime or SMS tariffs or rates at any time without prior notice or consent from the Customer. 15. The above information and rates are subject to change without prior notice. 16. Any change or amendment will be announced on CMHK Website.